# Publisher Information Notes

**SUBJECT** → **RISORINC Update** ←

APPLIES TO: **RISORINC Color Separation Software** | **DOCUMENT NO: 20442**

**Summary:** Please be advised that RISORINC, the color separation software, cannot be used with an SC 3500 that is on a network. RISORINC software ***only*** supports the LPT port, which is the parallel port. Since a print server adapter is needed to connect an SC 3500 to a network, Information will get processed from the Computers network port rendering the RISORINC software unusable.

Also, another issue has arisen regarding the use of the RISORINC software. Make sure you set all feature selections in the 3500 driver properties (Speed, Density, Auto Print, etc...) *Before saving the file to a .PRN extension*. Failing to do so could result in an incorrect print job.

**NOTE:** Browse all the tabs in the driver properties, resolution, paper size and feed direction should be set prior to the save as well.



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